

Number of Requests for Help received from Safeguarding Teams requesting Step Down support (*Family Referrals*)

Requests for Help received	Total 2016-17	Total 2017-18	Quarter 4 2016-17	Quarter 4 2017-18	Quarter 4 % 2017-18
Safeguarding East	11	30	1	6	50.0%
Safeguarding North	12	30	3	2	16.7%
Safeguarding West	4	17	1	4	33.3%
Total	27	77	5	12	100.0%

- The number of Requests for Help made by the Safeguarding Teams requesting Step Down support during 2017-18 (77) shows an increase of 185.2% from Step Down requests made during 2016-17 (27).
- A number of cases were stepped down as part of the Care and Support Case Project; however, some of these requests may not be included in these figures.

All Early Help data reflects family referrals, not individual children, unless otherwise indicated

Outcome of Requests for Step Down support submitted 01 April 2016 – 31 March 2018 (*Family Referrals*)

- Following submission of the Step Down request, 92.3% (96 / 104) of families referred closed to Safeguarding, and 8 families (7.7%) remain open to Safeguarding.
- Of the families that closed to Safeguarding, the Assessment team have not received a re-referral for 55.2% (53 / 96) of the families during the 12 month period following receipt of the Step Down request.
 - ➔ Of the 43 families that were re-referred to the Assessment Team 39.5% (17 / 43) of the families were closed & logged, and 60.5% (26 / 43) of the families received a Care & Support Assessment as a result of the new referrals.
- Of the step down requests, 70 of the referrals have closed to Early Help services.
 - ➔ Of these, 42.9% (30 / 70) closed with successful outcomes. 30.0% (21 / 70) cases closed due to disengagement following a period of Early Help support, or did not engage with Early Help, 15.7% (11 / 70) appropriately stepped back up to Safeguarding following a period of Early Help support, and 8 (11.4%) cases closed due to a change in circumstances.
 - ➔ 25.7% (18 / 70) of these families have been re-referred to Early Help teams during the 12 month period following the step down request. Of the 18, 16 families have received support from Early Help or Connecting Families services, 1 family did not engage, and 1 was passed on for single agency support.
- Of the 104 requests for Step Down support submitted to Early Help, 28.8% (30 / 104) families have closed fully to both Safeguarding & Early Help Services and have not been re-referred to either services during the 12 month period following the Step Down request.

All Early Help data reflects family referrals, not individual children, unless otherwise indicated

Number of Requests for Help received by Safeguarding Teams requesting Step Up support 2017-18 (*individuals*)

Requests for Help received	Quarter 1 2017-18	Quarter 2 2017-18	Quarter 3 2017-18	Quarter 4 2017-18	Total 2017-18	Total 2017-18 %
Safeguarding East	11	4	8	10	33	38.8%
Safeguarding North	13	3	6	17	39	45.9%
Safeguarding West	3	2	6	2	13	15.3%
Total	27	9	20	29	85	100.0%

- **A Care & Support Assessment was undertaken by Safeguarding Hubs following 85 Step Up requests made by Early Help during 2017-18 (46 families). 81 individual children were referred for Step Up support (4 children were referred twice).**
- Of the 85 Step Up requests, 8 of requests made by Early Help were for cases that had previously been Stepped Down from Safeguarding to Early Help services.
- 56.5% (48 / 85) of the Care & Support Assessments continued to a Care & Support Plan. In 31.8% (27 / 85) of cases the children were added to the Child Protection Register, and 24 (88.9%) of these remain registered. 2 (2.4%) of referred children became Looked After, and 1 of these remains Looked After.
- In 52.9% (45 / 85) of cases Early Help provided support to the family throughout the period that the Step Up referral was open to Safeguarding.
- 42.4% (36 / 85) of Step Up referrals have closed to Safeguarding. In the 12 month period following submission of the Step Up referral Safeguarding have received re-referrals for 27.8% (10 / 36) of children - 8 of these were allocated for a new Care & Support Assessment, and in 2 cases the contact was not progressed.

- Of the 36 Step Up referrals that have closed to Safeguarding, Early Help have received new referrals for 61.1% (22 / 36) of individuals during the 12 month period following submission of the Step Up referral. 7 of these were referred by Safeguarding to Early Help for Step Down support, and 15 were referred to Early Help by another source.